request-1401748-d8f76e4d@whatdotheyknow.com
Our Ref: UKSBS-FOI25-26-102

19/02/2026

Dear

Thank you for your email of 19/02/2026 in which you requested the following information:

REQUEST DETAILS:

For clarity:

Please confirm whether UKSBS requires an explicit outcome-based warranty or guarantee that personal data has been rendered irretrievable following software-based erasure.

You state that all data destruction is recorded in the Configuration Management Database. Please confirm what category of recorded information is held in the CMDB to evidence that data has been rendered irretrievable, as distinct from confirmation that a process has been executed.

Your request was handled under the terms of the Freedom of Information Act 2000.

Under the Freedom of Information Act 2000 ('the Act'), you have the right to:

- know whether we hold the information you require
- be provided with that information (subject to any exemptions under the Act which may apply).

I can confirm that UKSBS holds some of the information you have requested. Please find our responses below:

RESPONSE DETAILS:

We do not require an explicit outcome-based warranty or guarantee.

We do not capture data destruction data within our Configuration Management Database (CMDB). We capture asset disposal certificate data within our CMDB.

I hope this information is of assistance.

If you are dissatisfied with the above response, you have a right to request a review of your Freedom of Information request. Details of the complaints and review procedure are appended to this letter.

Yours sincerely

Information Management Assurance Officer
Risk and Assurance
UK Shared Business Services Ltd

UKSBS Information Commissioner's Office Registration Number: Z1237687

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