request-1421600-d7ec6af2@whatdotheyknow.com

Our Ref: UKSBS-FOI-26-27-019

22 June 2026

Dear

Thank you for your email of 22 June 2026 in which you requested the following information:

REQUEST DETAILS:

General Information:
How many sites are part of this organisation?
Are utilities (gas,electricity, water) procured collectively on behalf of all sites?
Who is responsible for procurement decisions relating to utilities? (Please state job title)
How does the organisation ensure compliance and public procurement regulations when procuring energy?
Does the organisation use a framework for energy procurement? If yes, which one?
Does the organisation have any sustainability or Net Zero objectives that influence procurement decisions? If yes, please summarise.

Energy Procurement & Pricing
How are your electricity and gas contracts procured? (e.g. direct with supplier, via broker/TPI, via framework) Which framework, DPS, or third-party broker/TPI is or was used? Please state the name.
When was your current electricity contract signed or agreed?
When was your current gas contract signed or agreed?
What is the current contract end date for your electricity supply?
What is the current contract end date for your gas supply?
Who is your current electricity supplier?
Who is your current gas supplier?
If your electricity contract is fixed price, what is the current unit rate (p/kWh)?
If your contract is flexible, half-hourly traded, or index-linked, please just confirm the contract type and we will not ask for a specific rate.
If your gas contract is fixed price, what is the current unit rate (p/kWh)?
If your contract is flexible, half-hourly traded, or index-linked, please just confirm the contract type and we will not ask for a specific rate.
What is the current standing charge (p/day) for electricity and gas?
Was a broker or Third Party Intermediary (TPI) involved in arranging your current contracts? If yes, please state their name.
What commission, broker fee, or TPI payment was paid in connection with your current gas and/or electricity contracts? Please state the amount per meter, per contract, or as a p/kWh uplift. If the organisation does not hold this information, please confirm whether it has been requested from the broker or supplier.
How many suppliers submitted quotations for your most recent electricity and gas procurement?

Metering, MOP, DA & DC Arrangements

(MOP = Meter Operator I DA = Data Aggregator I DC = Data Collector- these are contracted services that determine how your energy data is captured and settled) Are any of your electricity meters Half-Hourly (HH) settled (Profile Class 00)?
If yes, how many HH meters does the organisation have, and across which sites?
Who is the current Meter Operator (MOP) for your electricity meters?
When was the current MOP contract signed, and what is its end date?
Who is the current Data Collector (DC) and Data Aggregator (DA) for your electricity meters?
What charges are applied for MOP, DA, and DC services? Are these shown as a separate line item on bills, or embedded within the unit rate?
Were MOP, DA, and DC contracts competitively tendered, or were they assigned by the supplier or framework?

Energy Monitoring & Management
Does the organisation currently have any form of energy monitoring in place? (e.g. AMR, smart meter portal, half-hourly data access, real-time dashboards) If yes, which sites have monitoring, and what type is in place at each? Please distinguish between: real-time I live data I half-hourly/ Day+1 data I monthly smart read only I manual reads only Which platform, portal or software is used to view or analyse energy consumption data?
Is gas consumption monitored separately to electricity? If yes, how?
Does the organisation receive automated alerts for unusual or excessive energy consumption (e.g. overnight or weekend usage)?
Does the organisation receive any bill validation or bill checking service, from a broker, consultant, or software platform?
Has the organisation undertaken any energy audits, Display Energy Certificate (DEC) assessments, or ESOS compliance reporting in the last three years?
Has the organisation ever used energy data to identify and evidence savings? If yes, please give a brief summary.

Water Procurement & Monitoring
How are your water and wastewater contracts procured?
Which framework, DPS, or third-party was used? Please state the name.
When was your current water contract signed or agreed?
What is the current contract end date for your water supply?
Who is your current water supplier?
What unit rate (p/m3) are you currently paying for water and wastewater, if known?
How many suppliers submitted quotations for your most recent water procurement?
Was a broker or TPI used in procuring your water contract? If yes, please state their name and any fee or commission paid.
Are there any additional services included such as leak detection, water efficiency, or bill validation? If yes, please describe.
Does the organisation have any water monitoring or sub-metering in place to detect leaks or track consumption at site level?

Your request was handled under the terms of the Freedom of Information Act 2000.

Under the Freedom of Information Act 2000 ('the Act'), you have the right to:

- know whether we hold the information you require
- be provided with that information (subject to any exemptions under the Act which may apply).

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Following a search of the information held by UKSBS, I can confirm that UKSBS holds information in relation to one part of your request only.

General Information:
How many sites are part of this organisation?

UKSBS occupies three sites.

UKSBS does not hold the remaining information requested. In accordance with section 1(1)(a) of the Freedom of Information Act 2000, this confirms that the information is not held by UKSBS.

It may be helpful to note that information relevant to the remainder of your request may be held by another public authority. You may wish to redirect your request to the Government Property Agency at foi-team@cabinetoffice.gov.uk.

I hope this information is of assistance.

If you are dissatisfied with the above response, you have a right to request a review of your Freedom of Information request. Details of the complaints and review procedure are appended to this letter.

Yours sincerely

Information Management Assurance Officer
Risk and Assurance
UK Shared Business Services Ltd

UKSBS Information Commissioner's Office Registration Number: Z1237687

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