Our Ref: UKSBS-FOI25-26-078

24 November 2025

Dear ,

Thank you for your request for information dated 12 November 2025 concerning:

REQUEST DETAILS:

I would like to make a request under the Freedom of Information Act 2000.
Some or all of the information previously provided may now be out of date, so I would be grateful if you could provide updated responses to the following questions.
Please address each section individually and, where multiple suppliers exist, provide information separately for each.

Contract 1 – Wide Area Network (WAN) Services (Including HSCN) WAN Provider(s)

Please confirm the main supplier(s) for your WAN services. If this information is not available, please explain why.

Contract Expiry Date

Please provide the expiry date for each WAN contract (DD/MM/YYYY or MM/YYYY acceptable).
If rolling, please state the terms.

Contract Description

Please provide a brief summary of the scope of each WAN contract.
Number of Sites Covered
Please indicate the number of sites supported by the WAN. An approximation is acceptable.

Annual Average Spend

What is the annual average spend for WAN services? Please break this down by provider if more than one.

Procurement Route

Please provide details of how each WAN contract was procured. If a framework was used, please include the framework name and reference number.

Internal Contact
Responsible Contact Person(s)

Please provide the full contact details for the person(s) responsible for each of the above contracts, including:

- Full name
- Job title
- Direct phone number
- Email address

If full details cannot be provided, the job title alone is acceptable.

Your request was handled under the terms of the Freedom of Information Act 2000.

Under the Freedom of Information Act 2000 ('the Act'), you have the right to:

- know whether we hold the information you require
- be provided with that information (subject to any exemptions under the Act which may apply).

RESPONSE DETAILS:

I can confirm that UKSBS holds the information you have requested which has been provided in an excel file. Please see accompanying disclosure spreadsheet.

I hope this information is of assistance.

If you are dissatisfied with the above response you have a right to request a review of your Freedom of Information request. Details of the complaints and review procedure are appended to this letter.

Yours sincerely

UKSBS Freedom of Information Team

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