Our Ref: UKSBS-FOI25-26-055

1 September 2025

Dear

Thank you for your email of 28 August 2025 in which you requested the following information:

REQUEST:

Forrester would like to request the keywords used by UKSBS / UKRI in order to Call Off the contract below. We would also like to know where these key words came from and whether they were taken from Gartner's product pages or whether they were provided by Gartner.

Your request was handled under the terms of the Freedom of Information Act 2000.

Under the Freedom of Information Act 2000 ('the Act'), you have the right to:

- know whether we hold the information you require
- be provided with that information (subject to any exemptions under the Act which may apply).

RESPONSE:

I can confirm that UKSBS holds some of the information you have requested. Please find our responses below:

The key words used for this contract were

IT research, peers networking, expert coaching, leadership-industry

The key words came from a specification of requirements provided by the Contracting Authority, UK Research & Innovation (UKRI)

I believe information relevant to your request, in particular the source of the key words may be held by another public authority. This part of your request may may be more appropriately addressed to UKRI who can be contacted at foi@ukri.org.

I hope this information is of assistance.

If you are dissatisfied with the above response, you have a right to request a review of your Freedom of Information request. Details of the complaints and review procedure are appended to this letter.

Yours sincerely

UKSBS Freedom of Information Team

UK Shared Business Services Ltd (UKSBS). Registered in England and Wales as a limited company.
Company Number 6330639. Registered Office Polaris House, North Star Avenue, Swindon, Wiltshire SN2 1FF