Our Ref: FOI25-26-042

28 July 2025

Dear

Thank you for your email of 22 July 2025 in which you requested the following information:

REQUEST DETAILS:

1. Network Provider(s)
Please confirm the name(s) of the current mobile network provider(s) (e.g. EE, Vodafone, O2/Telefonica, Three).
2. Annual Average Spend
Please provide the annual average spend for each mobile network provider. If a new contract has been awarded recently, an estimated annual spend is sufficient.
3. Number of Connections
Please provide the total number of mobile connections, broken down by:

- Voice-only devices
- Voice and data devices
- Data-only devices

4. Contract Duration
Please confirm the length of each contract and whether any extension options are included.
5. Contract Start Date
Please provide the actual contract start date(s) for each provider. (Please do not include the framework start date unless it is also the date of the signed agreement.)
6. Contract Expiry Date
Please confirm the expiry date(s) of the current agreement(s). If the contract is rolling, please specify.
7. Contract Review Date
Please indicate when the organisation intends to review or retender the mobile phone contract(s).
8. Responsible Officer
Please provide the name, job title, direct phone number and email address of the individual(s) responsible for managing this contract.
If full contact details cannot be disclosed, the job title will suffice.
If the service was purchased through a procurement framework, please also provide the name of the framework and its reference number.
9. Managed Service Provider (if applicable)
If the mobile phone services are managed via a third-party provider, please confirm the name of the network provider, the number of connections, and the name/job title of the person responsible internally.
10. Aggregation
Is this mobile phone contract part of a wider aggregation exercise with other organisations? If so, please specify.
11. Current Tendering or Future Plans
If the current contract has expired or is operating on a rolling basis, please confirm the organisation's intentions moving forward.

If your organisation is currently out to tender, please provide the anticipated award date and any available details.

12. Recent Contract Award (if applicable)

If this contract was awarded within the past three months, please provide the shortlist of suppliers who submitted bids.

Your request was handled under the terms of the Freedom of Information Act 2000.

Under the Freedom of Information Act 2000 ('the Act'), you have the right to:

- know whether we hold the information you require
- be provided with that information (subject to any exemptions under the Act which may apply).

RESPONSE DETAILS:

I can confirm that UKSBS holds some of the information you have requested. Please find our responses below:

1. Network Provider(s)

Please confirm the name(s) of the current mobile network provider(s) (e.g. EE, Vodafone, O2/Telefonica, Three).

O2 Telefonica

2. Annual Average Spend

Please provide the annual average spend for each mobile network provider. If a new contract has been awarded recently, an estimated annual spend is sufficient.

£6,138.96

3. Number of Connections

Please provide the total number of mobile connections, broken down by:

- Voice-only devices
- Voice and data devices
- Data-only devices

Voice Only – 0
Voice and data – 252
Data only 12

4. Contract Duration

Please confirm the length of each contract and whether any extension options are included.

12 months

5. Contract Start Date

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Please provide the actual contract start date(s) for each provider. (Please do not include the framework start date unless it is also the date of the signed agreement.)

21/12/2024

6. Contract Expiry Date
Please confirm the expiry date(s) of the current agreement(s). If the contract is rolling, please specify.

20/12/2025

I have established that the information you've requested in the following questions is not held by UKSBS. This information is not held as the overall contract is held by another organisation and therefore not managed by UKSBS.

7. Contract Review Date
Please indicate when the organisation intends to review or retender the mobile phone contract(s).
8. Responsible Officer
Please provide the name, job title, direct phone number and email address of the individual(s) responsible for managing this contract.
If full contact details cannot be disclosed, the job title will suffice.
If the service was purchased through a procurement framework, please also provide the name of the framework and its reference number.
9. Managed Service Provider (if applicable)
If the mobile phone services are managed via a third-party provider, please confirm the name of the network provider, the number of connections, and the name/job title of the person responsible internally.
10. Aggregation
Is this mobile phone contract part of a wider aggregation exercise with other organisations? If so, please specify.
11. Current Tendering or Future Plans
If the current contract has expired or is operating on a rolling basis, please confirm the organisation's intentions moving forward.
If your organisation is currently out to tender, please provide the anticipated award date and any available details.
12. Recent Contract Award (if applicable)
If this contract was awarded within the past three months, please provide the shortlist of suppliers who submitted bids.

In line with Section 16 of the FOI Act, we would like to advise that this mobile phone contract is managed by UK Research & Innovation (UKRI) who may be able to assist with the remainder of your questions. They can be contacted at foi@ukri.org.

If you are dissatisfied with the above response, you have a right to request a review of your Freedom of Information request. Details of the complaints and review procedure are appended to this letter.

Yours sincerely

UKSBS Freedom of Information Team

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